

- Technical Skills**
- Possesses competent understanding of hardware and software used in performance of job duties.
 - Has competent understanding of the overall systems operations and architecture of the total system.
 - Maintains competent level of knowledge of operating system and application software being used to provide high levels of support to users.
 - Has competent understanding of and is developing higher levels of competence in utilizing design/analysis/development/project/infrastructure concepts.
 - Competent knowledge of established configuration management, software development and project methodologies.
 - Possesses adequate technical competence in assigned area.
 - Analysis, troubleshooting, administration experience in regard to applications, business, database, network (voice, data, video), pc, and servers (operating systems, monitoring software, system software).
 - Design, configuration, installation, deployment, and implementation of applications, infrastructure, networks (voice, data, video), pc, and servers (operating systems, monitoring software, system software).
 - Coding, programming, development, and support of applications, client server, database, mainframe, and WEB.
 - Project/Program management
 - Technology training.

Education and Experience Accredited Bachelor's degree and one (1) year of technology experience.
OR
An equivalent combination of education and technology experience.

- Certificates/ Licenses/Special Requirements**
- Must pass a background check as prescribed by the City.

Supervisory Responsibility Supervision may be exercised over assigned personnel

Supervision Received Work is performed under general supervision of a technical supervisor.

Note: This job description should not be construed to imply that these requirements are the exclusive standards of the position. Incumbents will follow any other instructions, and perform any other related duties, as may be required. Reasonable accommodation will be provided to qualified individuals with disabilities. The City of Kansas City has the right to revise this job description at any time. The job description is not to be construed as a contract for employment.

Created 4/07,4/17

Revised 8/2022